

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Canceled).

2. (Currently Amended) A mobile turret system according to claim [[1]] 13, further comprising:

communication connection processing means for, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establishing communication connection with a predetermined party corresponding to said button by using said telephone, and when a release button on said virtual turret is operated, releasing the communication connection with said predetermined party.

3. (Currently Amended) A mobile turret system according to claim [[1]] 13, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

4. (Previously Presented) A mobile turret system according to claim 2, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

5. (Canceled).

6. (Currently Amended) A mobile turret system according to claim [[5]] 14, further comprising:

a communication connection processing unit configured to, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establish communication connection with a predetermined party corresponding to said button by using said telephone, and when a release

button on said virtual turret is operated, release the communication connection with said predetermined party.

7. (Currently Amended) A mobile turret system according to claim [[5]] 14, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

8. (Previously Presented) A mobile turret system according to claim 6, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

9. (Canceled).

10. (Currently Amended) A method according to claim [[9]] 15, further comprising:

operating a communication connection establishment button on said virtual turret; in accordance with the operating of the communication connection establishment button on said virtual turret, establishing communication connection with a predetermined party corresponding to said communication connection establishment button by using said telephone;

operating a release button on said virtual turret; and in accordance with the operating of the release button on said virtual turret, releasing the communication connection with said predetermined party.

11. (Currently Amended) A method according to claim [[9]] 15, further comprising:

controlling an operation system of the virtual turret and controlling a voice system of the CTI device by way of the communication connection by remote computing.

12. (Currently Amended) A method according to claim [[9]] 15, further comprising:

controlling an operation system of the virtual turret and controlling a voice system of the CTI device by way of the communication connection.

13. (New) A mobile turret system including a virtual turret side composed of a first general-purpose personal computer and a computer telephone integration (CTI) device and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, in which a connection operation is performed by remote computing between the virtual turret side and the mobile turret side in order to control the virtual turret side as if an operation at the mobile turret side is performed at the virtual turret side, the mobile turret system comprising:

starting means for prompting the second general-purpose personal computer to input a connecting telephone number of the first general-purpose personal computer when a remote computing start operation is detected by the second general-purpose personal computer, and for establishing a connection with the first general-purpose personal computer on the basis of the connecting telephone number to start the virtual turret on the second general-purpose personal computer when detecting the input of the connecting telephone number by the second general-purpose personal computer;

screen display means, after the starting means starts the virtual turret on the second general-purpose personal computer, for displaying on a screen a connection requirement generation display indicative of generation of a connection requirement from the telephone of the mobile turret side to the CTI device on the virtual turret activated on the second general-purpose personal computer when the connection requirement operation required from the telephone of the mobile turret side to the CTI device is detected, and for displaying a response window on the screen for allowing responding to the connecting requirement from the telephone of the mobile turret side to the CTI device;

connecting means for communication-connecting the telephone with the CTI device when the response is made to the connection requirement on the response window; and

remote computing connection means for performing a connection operation between the virtual turret side and the mobile turret side by remote computing when the connecting means communication-connects the telephone with the CTI device.

14. (New) A mobile turret including a virtual turret side composed of a first general-purpose personal computer and a computer telephone integration (CTI) device and a

mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, in which a connection operation is performed by remote computing between the virtual turret side and the mobile turret side in order to control the virtual turret side as if an operation at the mobile turret side is performed at the virtual turret side, the mobile turret system comprising:

a starting unit configured to prompt the second general-purpose personal computer to input a connecting telephone number of the first general-purpose personal computer when a remote computing start operation is detected by the second general-purpose personal computer, and for establishing a connection with the first general-purpose personal computer on the basis of the connecting telephone number to start the virtual turret on the second general-purpose personal computer when detecting the input of the connecting telephone number by the second general-purpose personal computer;

a screen display unit configured to, after the starting unit starts the virtual turret on the second general-purpose personal computer, display on a screen a connection requirement generation display indicative of generation of a connection requirement from the telephone of the mobile turret side to the CTI device on the virtual turret activated on the second general-purpose personal computer when the connection requirement operation required from the telephone of the mobile turret side to the CTI device is detected, and to display a response window on the screen for allowing response to the connecting requirement from the telephone of the mobile turret side to the CTI device;

a connecting unit configured to communication-connect the telephone with the CTI device when the response is made to the connection requirement on the response window; and

a remote computing connection unit configured to perform a connection operation between the virtual turret side and the mobile turret side by remote computing when the connecting unit communication-connects the telephone with the CTI device.

15. (New) A method for a mobile turret system that includes a virtual turret side composed of a first general-purpose personal computer and a computer telephone integration (CTI) device and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, in which a connection operation is performed by remote computing between the virtual turret side and the mobile

turret side in order to control the virtual turret side as if an operation at the mobile turret side is performed at the virtual turret side, the method comprising:

detecting a remote computing start operation by the second general-purpose personal computer;

prompting the second general-purpose personal computer to input a connecting telephone number of the first general-purpose personal computer;

detecting the input of a connecting telephone number by the second general-purpose personal computer;

establishing a connection with the first general-purpose personal computer on the basis of the connecting telephone number to start the virtual turret on the second general-purpose personal computer;

after the virtual turret has been started on the second general-purpose personal computer, displaying on a screen a connection requirement generation display indicative of generation of a connection requirement from the telephone of the mobile turret side to the CTI device on the virtual turret activated on the second general-purpose personal computer;

detecting the connection requirement operation required from the telephone of the mobile turret side to the CTI device;

displaying, on the screen, a response window for enabling responding to the connecting requirement from the telephone of the mobile turret side to the CTI device;

responding to the connecting requirement from the telephone of the mobile turret side to the CTI device;

communication-connecting the telephone with the CTI device; and

performing a remote computing connection operation between the virtual turret side and the mobile turret side when the telephone is communication-connected with the CTI device.